

Neotree, optimising newborn clinical care and survival in low-resource settings: real-time data and community voices driving better clinical decisions

University College London Great Ormond Street
Institute of Child Health

Accessibility to Digital Technologies 28th March 2025

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#Global health systems, equity, child health, implementation science, inclusion health

1. Introduction to Neotree
2. Impact and evidence base
3. Patient & community engagement
4. Network approach

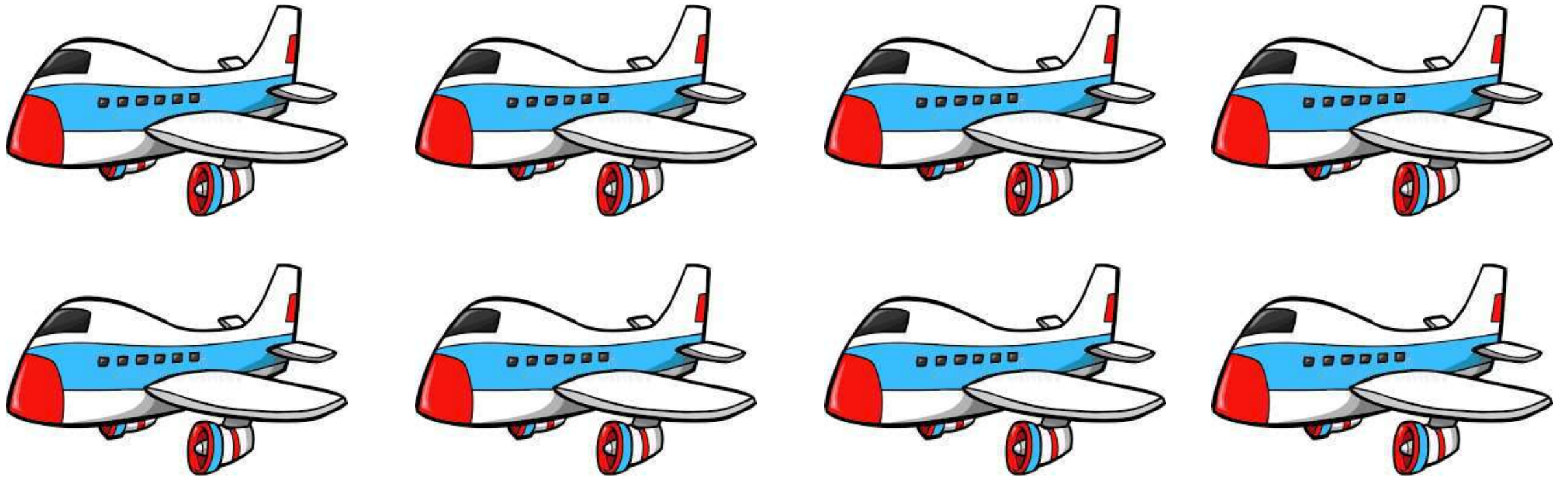




Section 1: Introduction to Neotree



8 jumbo jets full of babies dying from clinically preventable causes every day

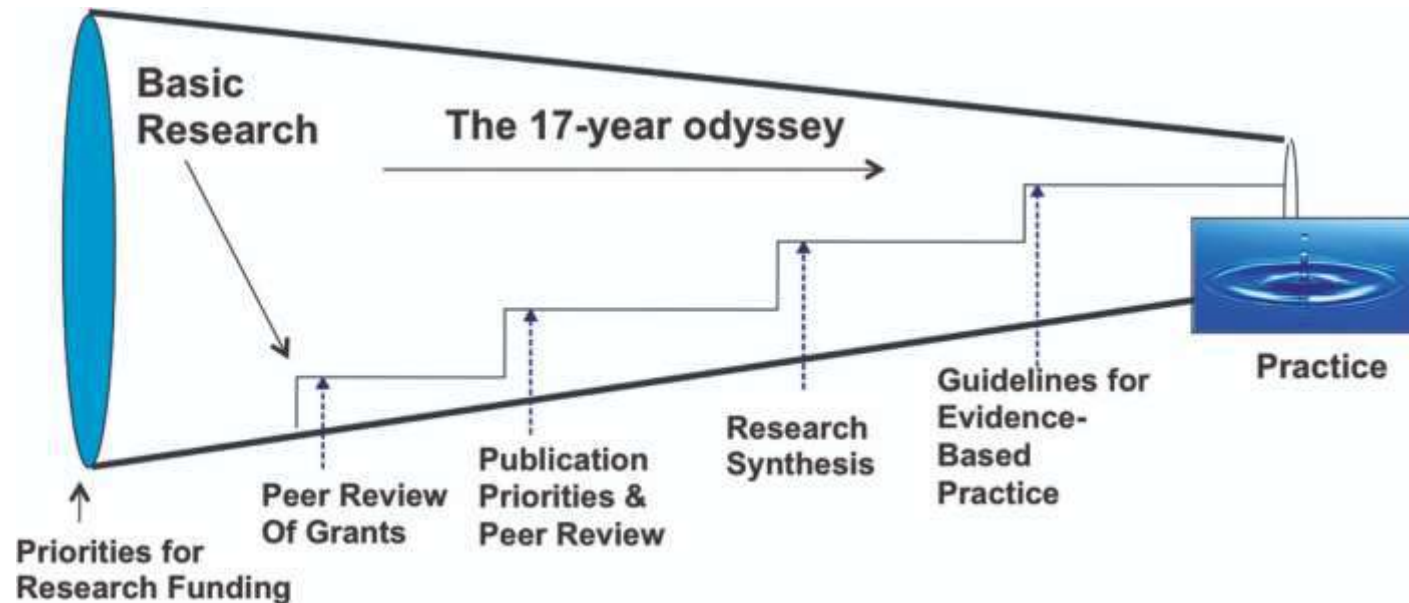


Implementation gap

Failure of translation of evidence to practice

Strengthening health systems

Failure to bridge the gap between what we know and what we do



Solution

- Too many babies die of preventable causes (**born in healthcare facilities**)
- **Insufficient data** to drive evidence on how to improve care (**90% from 10%**)
- Many babies and deaths - especially stillbirths are **not counted**



Solution



Our tablet-based app guides doctors and nurses at the bedside

← EMERGENCY TRIAGE SMCH Admission (algorithms)

FEEL FOR 3 MORE DANGER SIGNS:

1. Feel the trunk



The app guides examination, & suggests management according to local & international guidelines

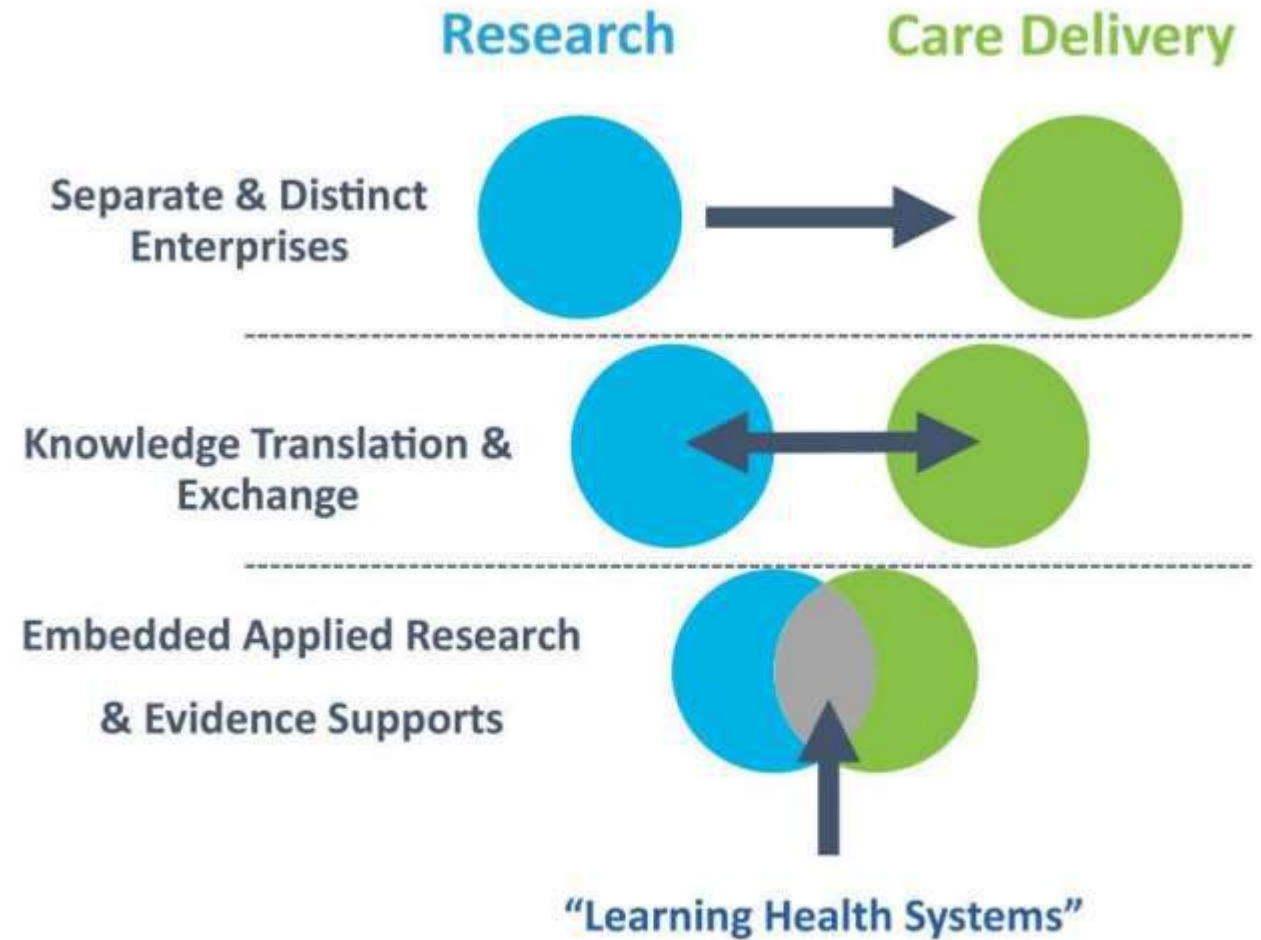


Reliable data are captured for use at both hospital and government level

Learning health system

“science, informatics, incentives, and culture are aligned for continuous improvement and innovation, with **best practices seamlessly embedded in the delivery process** and new knowledge captured as an **integral by-product** of the delivery experience”

Research **with and within health and community agencies**, as part of their ‘usual business’



Location

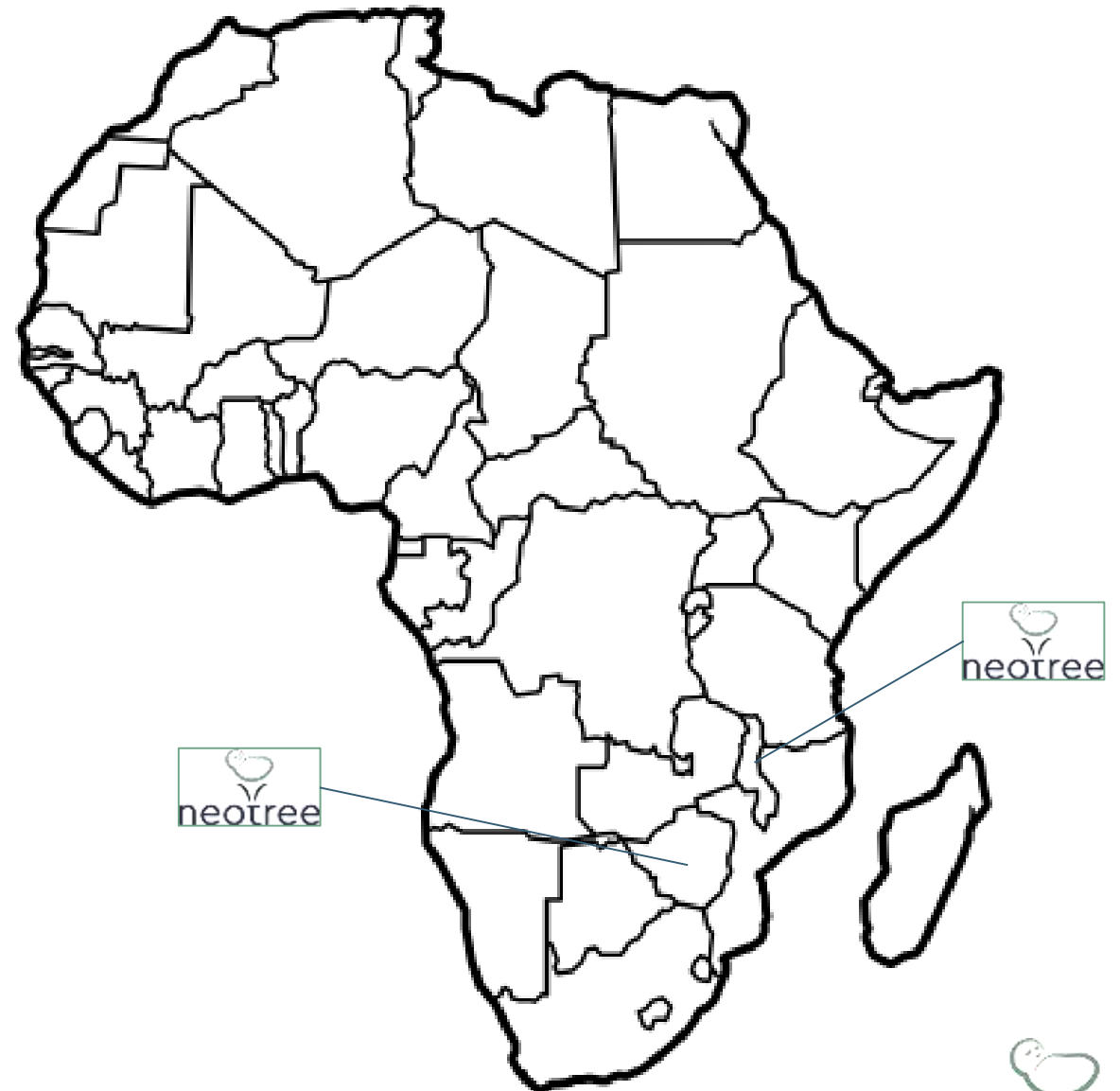
9-> 18 by summer 2026; 26 by summer 2027

Zimbabwe (4 facilities currently)

1. Sally Mugabe Central Hospital
2. Chinhoyi Provincial Hospital
3. Parirenyatwa Group of hospitals
4. Bindura Provincial hospital

Malawi (6 facilities currently)

1. Kamuzu Central Hospital
2. Lumbadzi Primary Health Centre
3. Kabudula Community Hospital
4. Kasungu District
 1. Kasungu district hospital
 2. Bua Primary Health Centre
 3. 9 additional PHC's (over the next year)



Clinical Decision Support



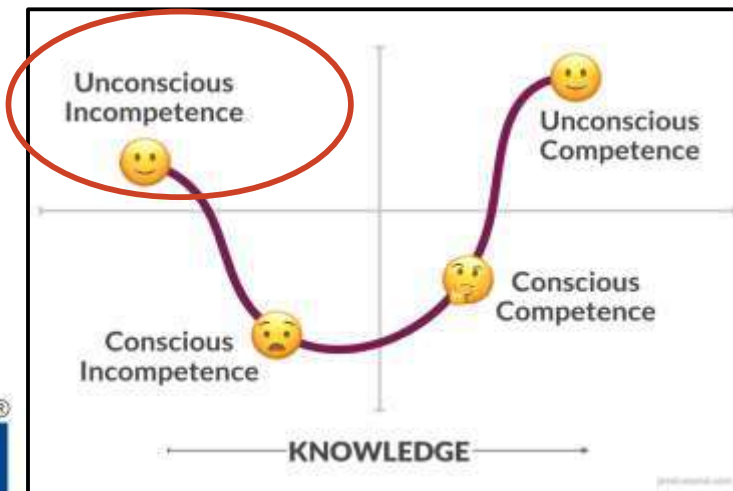
How can we predict whether a baby has a given diagnosis on admission, **based on history and clinical examination alone?**

So that we can ensure babies get the right evidence-based clinical interventions - to **standardise clinical care.**

Clinical prediction modelling

Evidence-based algorithms:

- ❖ **Thermoregulation**
- ❖ **Convulsions**
- ❖ **Low birth weight**
- ❖ **Prematurity**
- ❖ **Hypoglycaemia**
- ❖ **HIV and Syphilis**
- ❖ **Respiratory distress**
- ❖ **Neonatal encephalopathy**
- ❖ **Sepsis**
- ❖ **Jaundice**
- ❖ **Congenital abnormalities**



Clinical Decision Support - WHO SMART guidelines

Visualisation of Neotree CDS aligned with WHO SMART guideline development

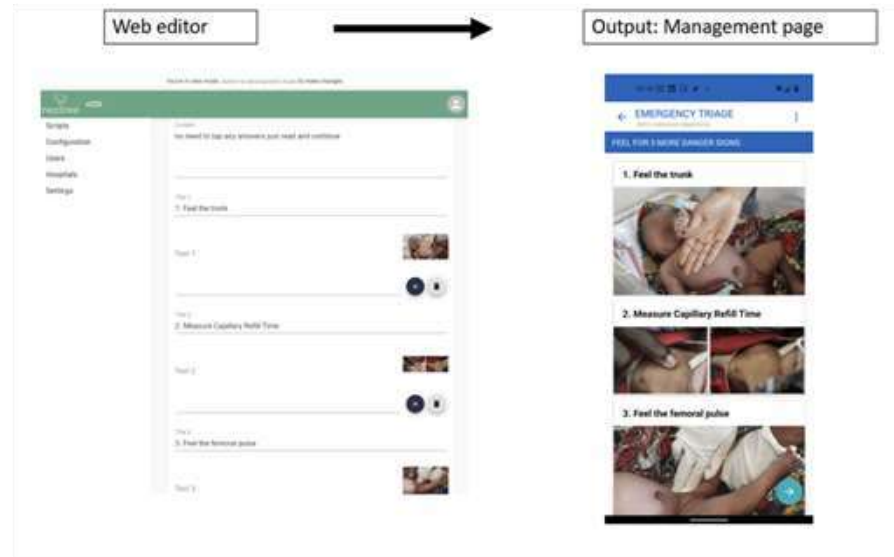
Narrative/paper
(level 1)



Operational
(level 2)

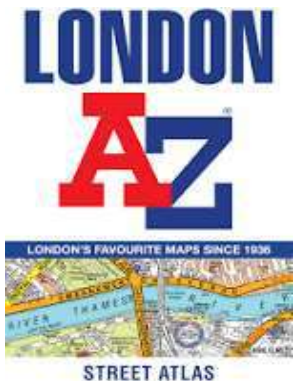
e.g. Pathological jaundice:
(\$YColour = 'Y' and \$Age < 24) or (\$YColour = 'Y' and \$Gestation <= 35) or (\$YColour = 'Y' and (\$Jaundice = '5' or \$Temperature >= 38 or \$BirthWeight < 2500 or \$Colour = 'White'))

Machine readable
(level 3)

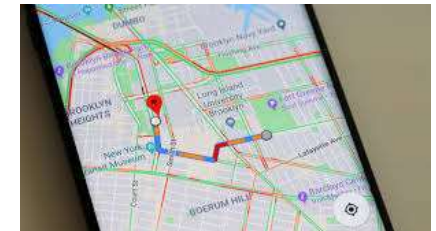


Executable
(level 4)

Dynamic, precision
health methods
(level 5)



Not easy, guidelines out of date, poor data



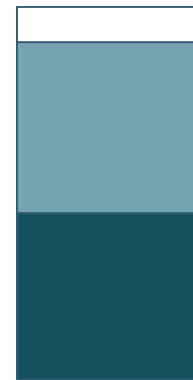
Clinical Decision Support: Sepsis

Development of clinical prediction models: sepsis

1. What does the literature say?



2. What do our data say?



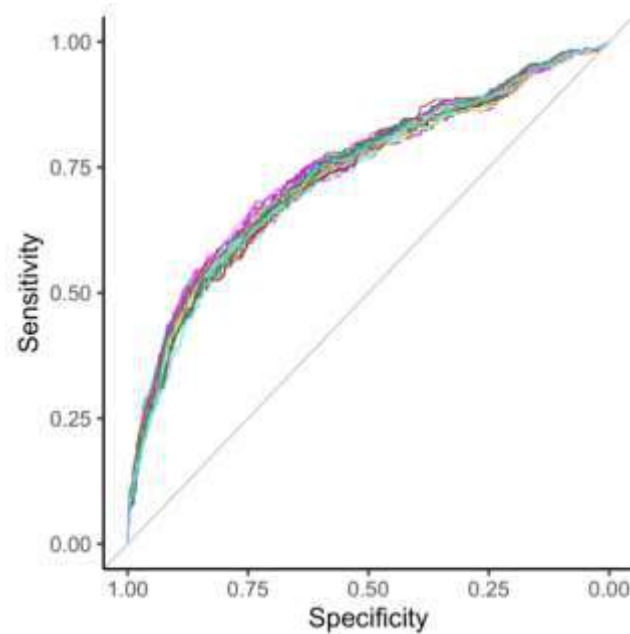
Antibiotics given deaths 266/1000

Antibiotics not given deaths 122/1000

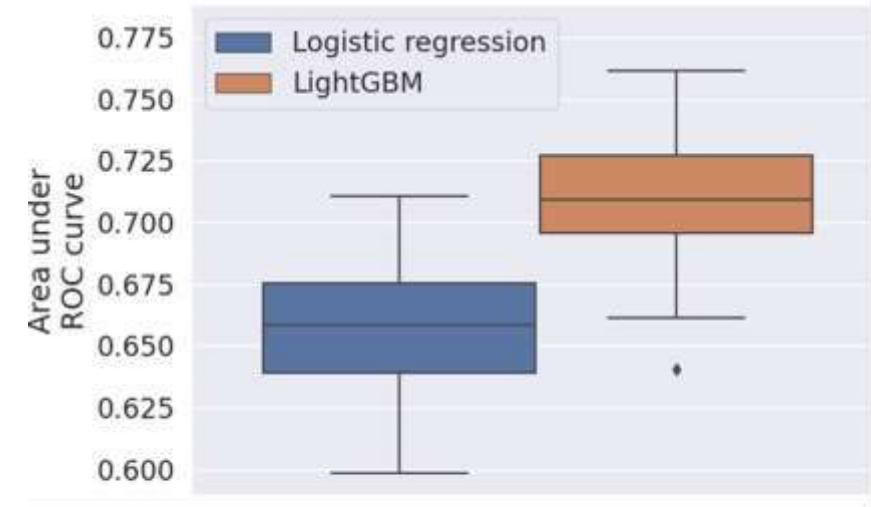


91% babies should have been given antibiotics, in fact only 40% got them

Clinical Decision Support: Sepsis



sensitivity of 95% (92%–97%),
corresponding specificity was
11% (10%–13%)



LightGBM: Machine learning technique
Logistic regression: standard statistical technique
Area under ROC curve: Assessment of predictive performance

High sensitivity - 95%, Low
specificity - 30%

Clinical Decision Support: extension to ML/AI

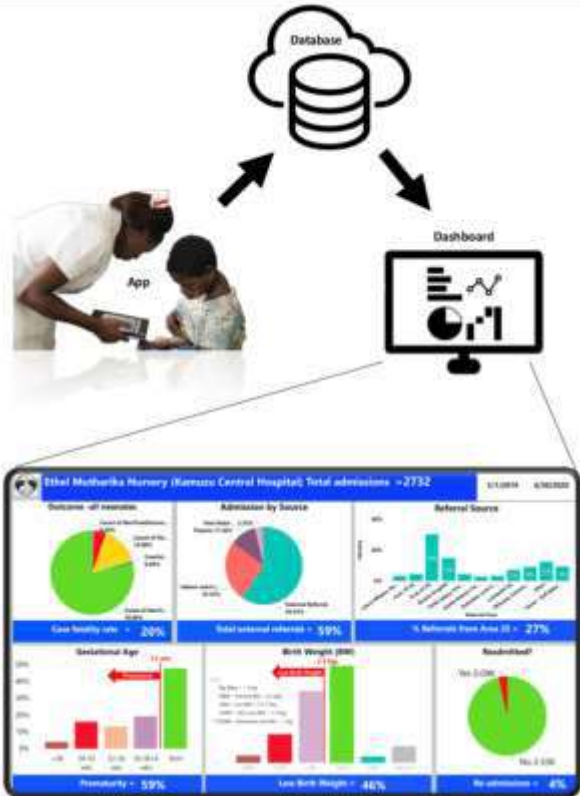
Wider development and delivery of ML models

- Understanding of behaviour and decision making
- Ongoing work with families and clinicians to explore the feasibility of shared decision-making
- co-create user interface
- Data pipeline
- AI governance
- Linking with other data e.g. weather

Dynamic, precision
health methods
(level 5)



Data for impact



Data export to

- morbidity mortality slide deck
- QI visualisations
- Health surveillance/trends



Reliable data are captured
for use at both hospital
and government level

Data for impact: surveillance

Impact of COVID-19 Pandemic on Neonatal case fatality rate within two central hospitals

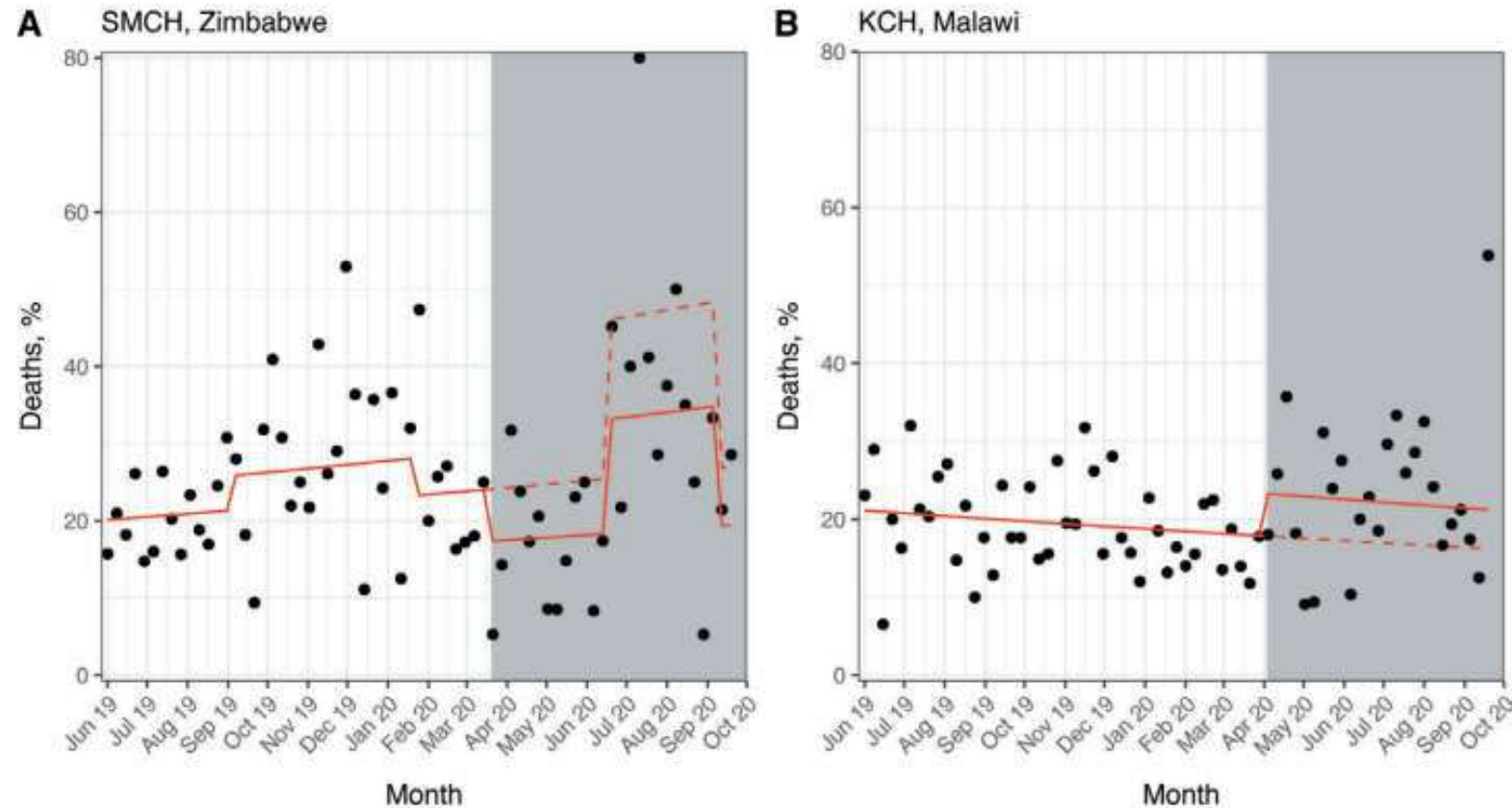


Figure 4 Interrupted time series for overall mortality. White background: pre-COVID-19 period; grey background: post-COVID-19 period. Solid line: predicted trend from negative binomial regression model (SMCH, A) or Poisson regression model (KCH, B); dashed line: counterfactual scenario. SMCH model (A) adjusted for doctors' and nurses' strike periods; KCH model (B) unadjusted. Data from matched admission and outcome forms only. KCH, Kamuzu Central Hospital; SMCH, Sally Mugabe Central Hospital.

Data integration: sustainability

Electronic Health Records

Develop neonatal module for Zimbabwean **Electronic Health Records** system and rollout to ~1,800 healthcare facilities & **Malawi DHD** around linkage with evolving MaHIS (EMR)

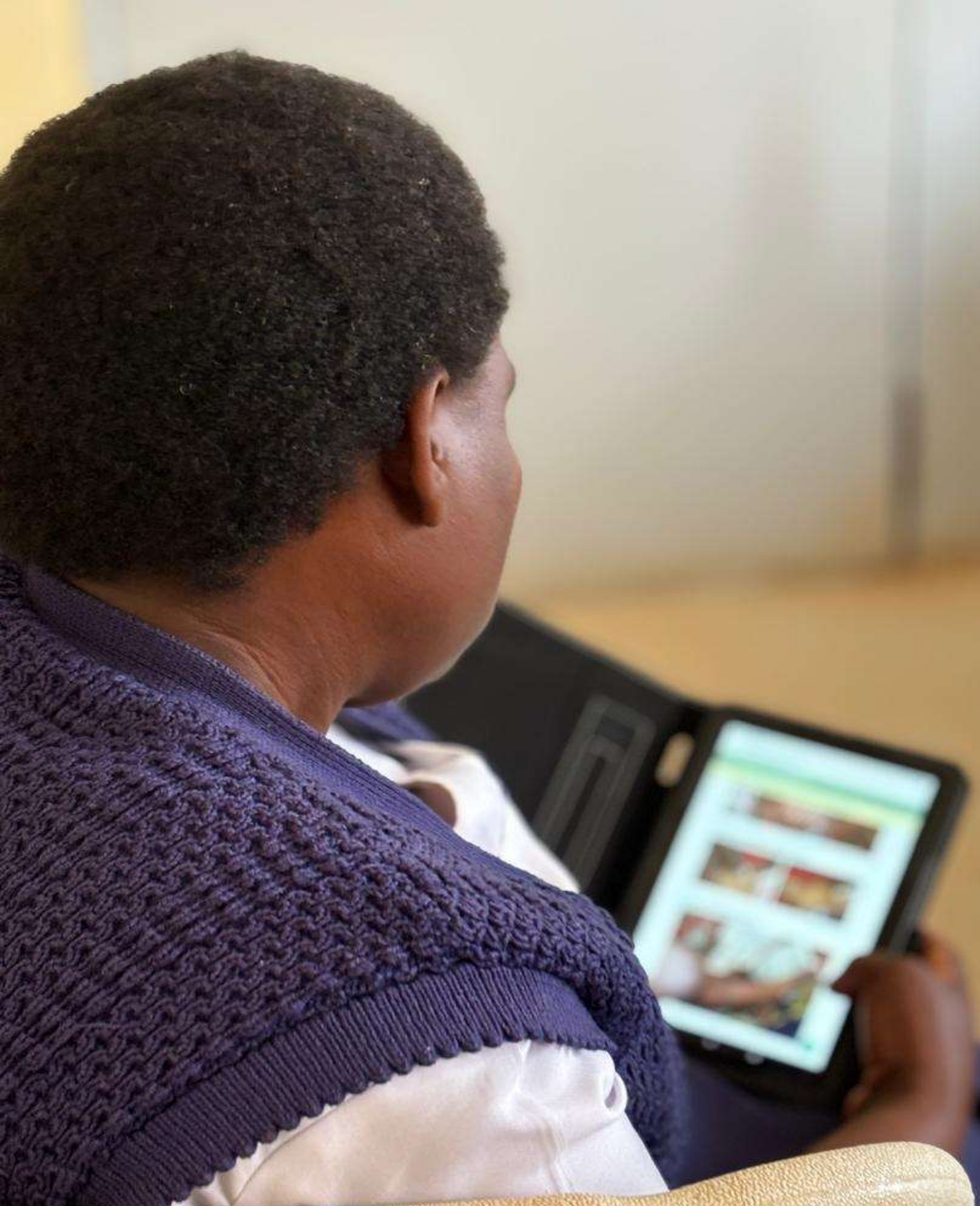
DHISv2

Integration with DHIS2-aggregate in Malawi

Vermont Oxford Network

Integrate with VON/Oxford database in collaboration with ANA





Section 2:

Impact and evidence base

Evidence of impact

We are committed to generating a robust scientific evidence base for everything we do:

40,000+ babies better cared for

1,400+ trained clinicians

9 sites, 2 countries
(3 central, 2 district, 1 provincial & 1 community hospital & 2 PHC)

>30 academic outputs (>14 in progress)

Learning Health Systems

Open Access

EXPERIENCE REPORT   

Development and implementation experience of a learning healthcare system for facility based newborn care in low resource settings: The Neotree

Open access

Quality improvement report

BMJ Open Quality **Electronic application to improve management of infections in low-income neonatal units: pilot implementation of the NeoTree beta app in a public sector hospital in Zimbabwe**

BMJ Global Health The NeoTree application: developing an integrated mHealth solution to improve quality of newborn care and survival in a district hospital in Malawi

Caroline Crehan,¹ Erin Keeler,¹ Betsy Namtase,² Queen Dube,³ Norman Lufesi,^{4,5} Matteo Giacomini,⁶ Charles Normand,⁷ Kishwar Azad,^{8,9} Michelle Heys¹

ABSTRACT

More than two-thirds of newborns have not been assessed for evidence-based interventions since they were born. We developed the NeoTree application to improve quality of newborn care in resource-poor countries. The NeoTree is a fully integrated digital health intervention that combines immediate data capture, entered by healthcare workers (HCWs) on admission, while simultaneously providing them with evidence-based clinical decision support and newborn care education. We conducted a mixed-methods intervention development study, co-developing and testing the NeoTree prototype.

Summary box

More than two-thirds of newborns have not been assessed for evidence-based interventions since they were born. We developed the NeoTree application to improve quality of newborn care in resource-poor countries. The NeoTree is a fully integrated digital health intervention that combines immediate data capture, entered by healthcare workers (HCWs) on admission, while simultaneously providing them with evidence-based clinical decision support and newborn care education. We conducted a mixed-methods intervention development study, co-developing and testing the NeoTree prototype.

Open access

Original research

BMJ Open Indirect impacts of the COVID-19 pandemic at two tertiary neonatal units in Zimbabwe and Malawi: an interrupted time series analysis

Simbarashe Chimhuya,¹ Samuel R Neal,² Gwen Chimhini,¹ Hannah Gannon,² Mario Cortina Borja,² Caroline Crehan,² Delive Nkhoma,³ Tarisai Chiyaka,⁴ Emma Wilson,⁵ Tim Hull-Bailey,² Felicity Fitzgerald,⁶ Msandeni Chiume,⁵ Michelle Heys²

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Estimating the costs of developing and implementing a digital quality improvement tool designed to improve newborn care and survival in Malawi and Zimbabwe: Neotree

Hassan Haghighat-Bidgoli, Tim Hull-Bailey, Delive Nkhoma, Tarisai Chiyaka, Emma Wilson, Felicity Fitzgerald, Gwendoline Chimhini, Nusrat Khan, Hannah Gannon, Rekha Batra, Mario Cortina-Borja, Leyla Larsson, Msandeni Esther Chiume, Yali Sassoon, Simbarashe Chimhuya, Michelle Heys

Evidence of impact

Highly usable, acceptable, feasible tool that has resulted in both perceived, and observed, improvements in newborn care:

Acceptable to mothers/carers of sick neonates.

Reduced rates of hypothermia (80% -> 50%)

Optimised prescription of antibiotics at discharge (97% -> 3%)

Reduced turnaround time for blood culture results from 5 days to <48 hours

Neotree automatically recorded 99.7% of admissions, >100% discharges, >96% deaths (in comparison to HMIS)

Evidence of impact

✓ Cost per admitted baby as low as \$5

✓ Time to admit a baby is the same as current handwritten paper methods - but Neotree's digital platform offers better care and better data

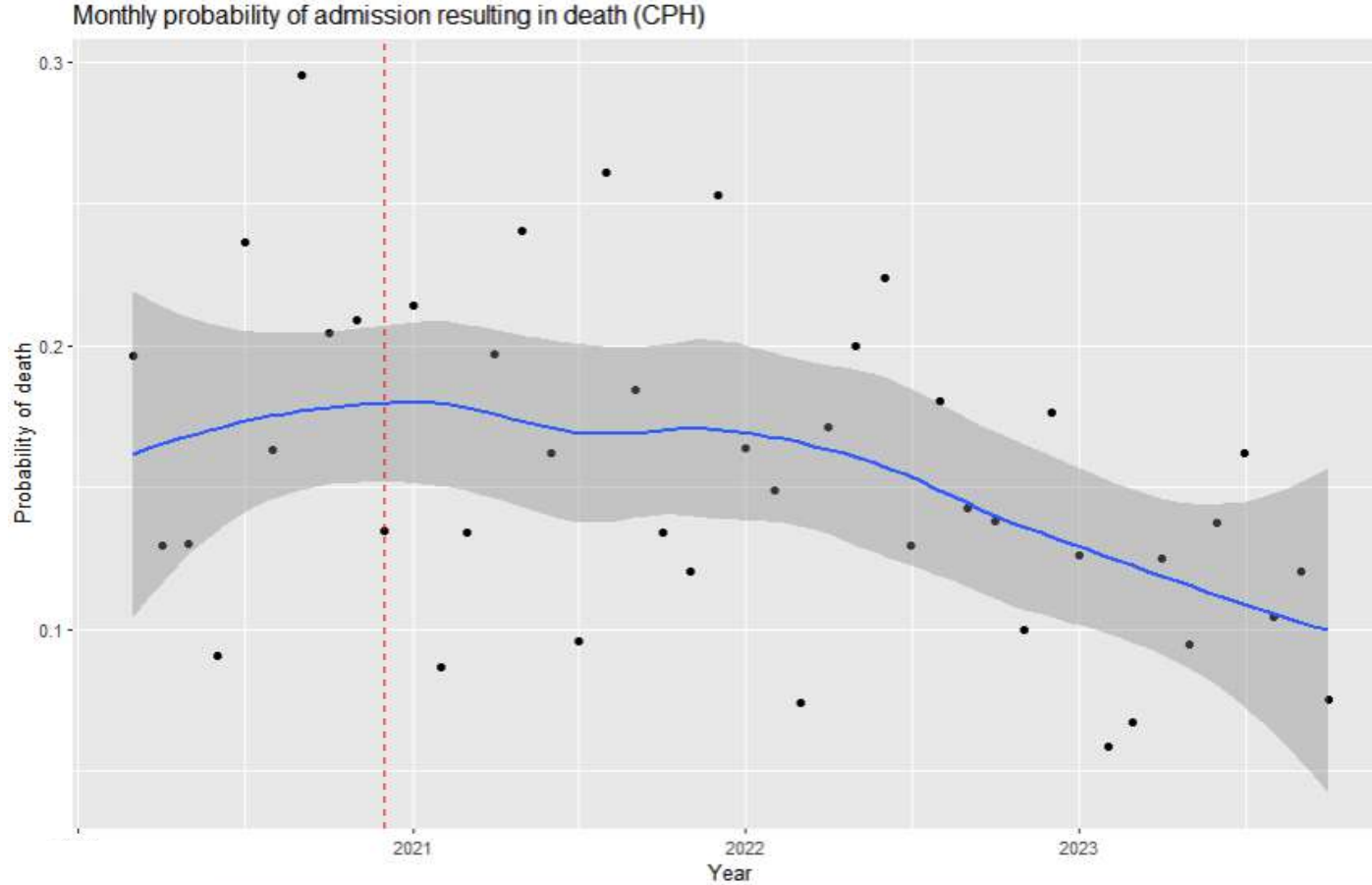
✓ Data used for perinatal mortality audits

✓ Neotree App also used for clinical induction of new and junior staff

"Neotree is like switching on a light"
Dr. Simbarashe Chimhuya, Neotree PI, Zimbabwe



Evidence of impact



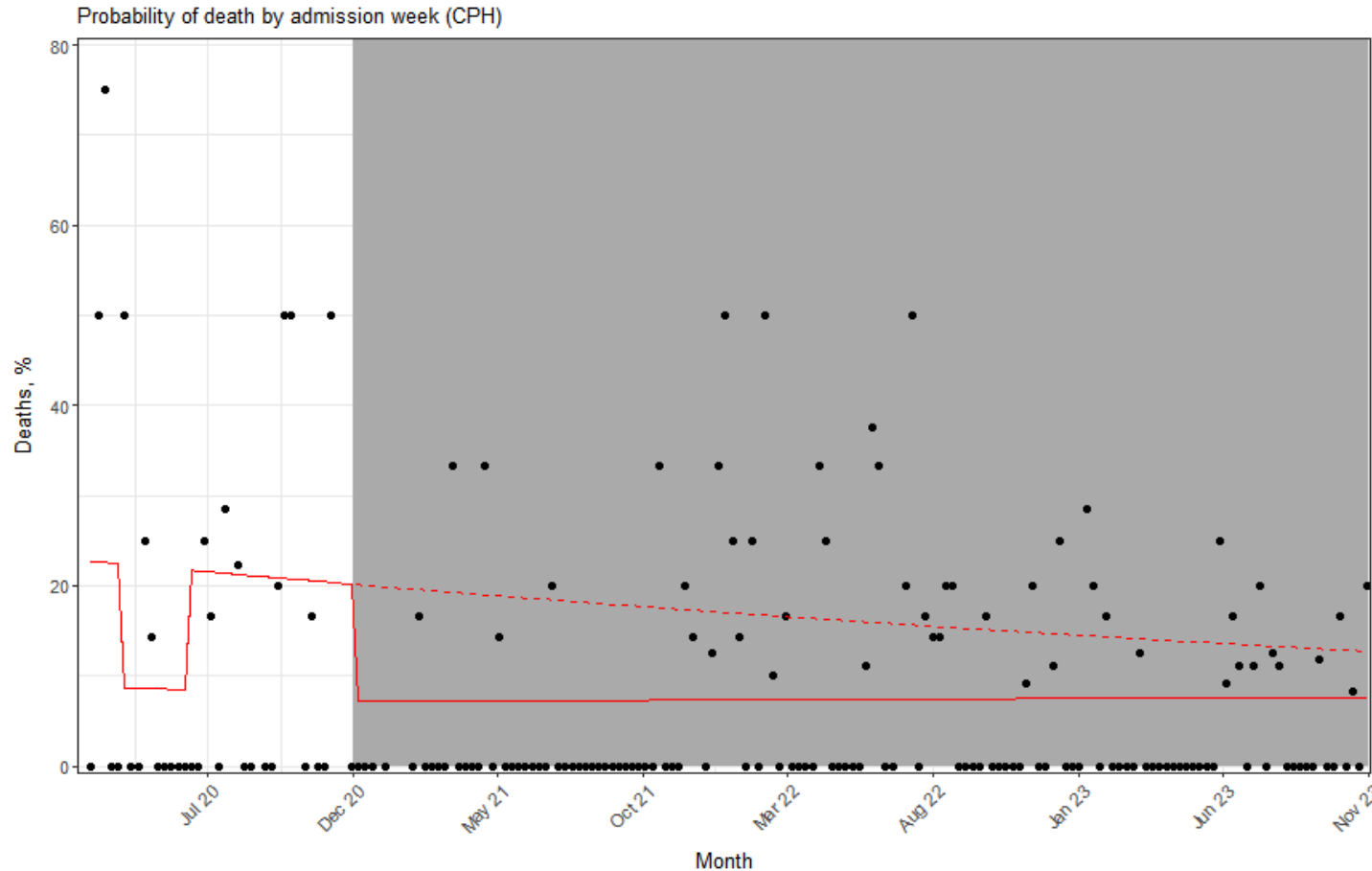
**Sustained non-statistically
significant reduction in overall
mortality
(small sample size, 3000)**

**level (RR: 0.877, 95% CI: 0.541-1.423,
p=0.596)**

**slope (RR: 0.997, 95% CI: 0.977-1.018,
p=0.781)**

Palmer, Chimhuya, Khan, Cortina Borja, Wilson, Hull-Bailey, Gannon, Chiyaka, Rao, Fitzgerald, Madziva, Goodman, Sasso, Haghparast-Bidgoli#, Michelle Heys #Modelling impact and cost-effectiveness of Neotree, a digital data capture and decision support tool designed to improve neonatal survival in Zimbabwe (submitted BMJ GH)

Evidence of impact



**Even greater impact
on mortality for
babies born 1.5-2.5kg**

Coefficient on level (RR: 0.356, 95% CI: 0.127-1.002, $p=0.051$) but not the slope (RR: 1.004, 95% CI: 0.965-1.046, $p=0.833$) of mortality

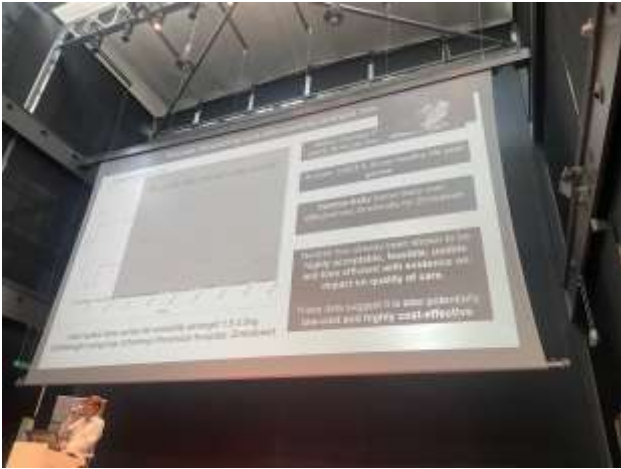
Palmer, Chimhuya, Khan, Cortina Borja, Wilson, Hull-Bailey, Gannon, Chiyaka, Rao, Fitzgerald, Madziva, Goodman, Sasso, Haghparast-Bidgoli#, Michelle Heys #Modelling impact and cost-effectiveness of Neotree, a digital data capture and decision support tool designed to improve neonatal survival in Zimbabwe (submitted BMJ GH)

Evidence of impact

Using conservative assumptions

Incremental cost-effectiveness ratio \$6.35 (£5) per Healthy life year saved if intervention scaled up nationally

Cost effectiveness threshold for LIC \$74 -278 per QALY



Needs testing to see if replicated at scale

Further development - perinatal and labour ward care

SOLUTIONS

1. create a perinatal module to integrate with postnatal support in Neotree: Mummytree (Dr Simba Chimhuya, UCL PhD)
2. Strengthen labour ward care “Golden hour interventions” (Marcia Mangiza, FCDO Zim funded work)





Section 3: Patient and Community Engagement



Parent and community voice

Qualitative research and hands-on experience revealed uncomfortable hierarchies and limited patient agency

“At times you don’t understand and you will feel scared to ask what they are doing. I have heard you will not get good treatment from nurses if you ask them”

Implications for patient-centred care and acceptability of Neotree

"I didn't understand what was happening. I was asking myself why she was asking me all that. (...) Because maybe the responses I gave them was just to finish it up (...) So if someone comes with a tablet then should explain"

Parent and community engagement and involvement



- Training in arts-based approaches to surface experiences of health seeking in formal facilities
- **Building relationships** between clinical teams and mothers/ caregivers
- Working with mothers, families and nurses on joint quality improvement plans

Mother to Mother

A Community Mentor's Guide to
Empowering Mothers



- Establishment of dedicated community groups at Neotree sites (n=5)
- Space for mutual support and joint QoC initiatives with clinical staff
- Peer support sessions (mother-to-mother) in postnatal wards and NICU (being co-developed and piloted at SMCH)





Section 4: Network approach & extension to primary care



Adaptation and extension to Primary Care



- 40% women deliver in primary care facilities
- Lower quality of care and worse outcomes
- Education in newborn care in primary health clinics
- National and global priority

Network implementation evaluation

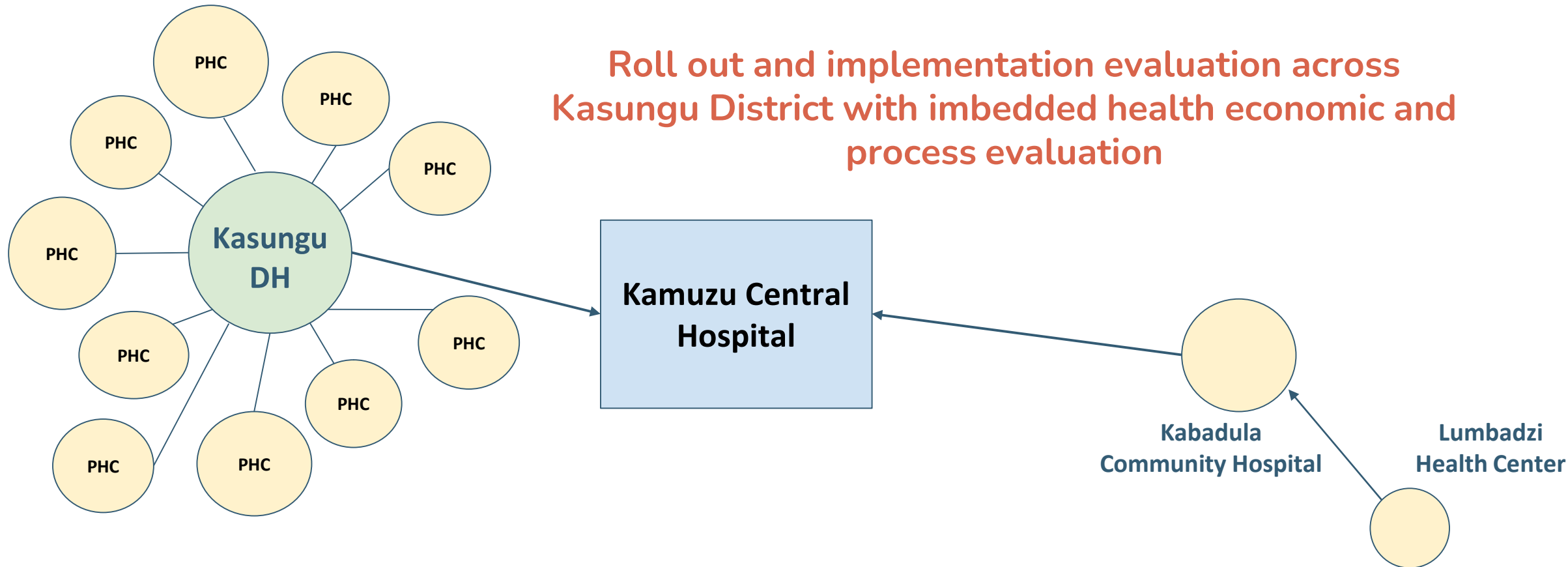
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GATES foundation

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Partnership | Progress | Prosperity



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helping save lives

FUNDED BY
NIHR
National Institute
for Health and
Care Research





Acknowledgements





Dr Msandeni Chiume-Kayuni

Chief Paediatrician on the Ministry of Health (Malawi),
Head of Paediatrics and Child Health department at Kamuzu Central Hospital (KCH)
Co-PI and site leader of the New Born Essential Solutions and Technologies (NEST 360) program
UCL PhD (FCDO-Malawi/ BMGF)



Dr Simbarashe Chimhuya

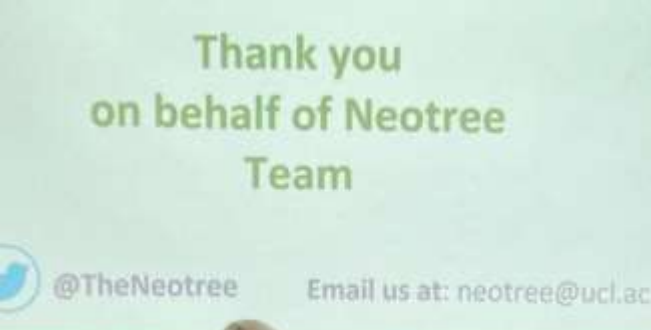
Paediatrician and an academic at the University of Zimbabwe (Faculty of Medicine and Health Sciences). I am head of a 100-bed teaching neonatal unit at Sally Mugabe Central Hospital (Harare)
UCL PhD (NIHR GHRP)



NIHR UCL Prof Michelle Heys

Paediatrician, East London NHS Foundation Trust, London
NIHR UCL Professor of Global Child Health, UCL Great Ormond Street Institute of Child Health

Neotree team



Malawi Government
Ministry of Health



GOVERNMENT OF ZIMBABWE
Ministry of Health & Child Care

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Counting and caring for every newborn

The Neotree system is a low cost, acceptable, feasible and highly usable tool. It empowers healthcare professionals, in low resource settings, to count and care for every newborn.

[WATCH A VIDEO ABOUT NEOTREE >](#)

Funders and Prizes



#madeatUCL one of top 5 innovations across UCL



Medical Research Council



Imperial College London



Private donors and foundations, runners, climbers

“Neotree is like having a digital version of the late Dr. Kazembe in your pocket”

Dr. Msandeni Chiume
Neotree PI, Malawi

Regarded as the “grandfather of paediatrics” in Malawi and Neotree’s first clinical lead for its clinical decision support testing



Thank you on behalf of the
Neotree team
[Neotree.org](https://neotree.org)
Twitter: TheNeotree

